HERTFORDSHIRE COUNTY COUNCIL

HEALTH SCRUTINY COMMITTEE

THURSDAY 18 JANUARY 2018 AT 10.00AM.

FEEDBACK FROM THE SCRUTINY OF HEALTH PROVIDER FINANCES – 12 DECEMBER 2017

Report of the Head of Scrutiny

Authors: Natalie Rotherham, Head of Scrutiny Tel: 01992 558485

1. Purpose of report

1.1 To provide the Committee with feedback on its scrutiny of the NHS provider finances held on 19 December 2017.

2. Summary

- 2.1 The Committee adopted a different approach to scrutinising the health finances of a selected group of providers. To evaluate the effectiveness of the new format feedback forms were sent to participating members and officers.
- 2.2 All of the responses received, including verbal feedback, were positive about the approach and outcomes.
- 2.3 The feedback, including suggestions for improvement for the scrutiny of the NHS provider finances and can be summarised as follows:-
 - Separating finance and quality was welcomed.
 - The timetable and timings in general worked well as it focused questions and responses.
 - Timetabled slots appreciated by providers
 - Having one group of members per provider was good. Having one organisation to consider in the morning and one in the afternoon maintained member interest
 - Templates were clear about the information required from providers and ensured that responses were consistent
 - The process was smooth and achieved positive outcomes
 - It was an advantage to have all members present to hear the responses from providers



- Involvement of finance officers in reviewing the responses and providing the group chairmen with lines of enquiry or queries to clarify. Some groups welcomed the finance officer sitting with the group others were less convinced that it added to the process.
- Information packs good and the plan on a page was particularly useful
- The list of NHS abbreviations and acronyms helpful
- Timing may need tweaking. One suggestion was to add 5 minutes for questions from the wider committee
- One provider commented on the poor acoustic in the chamber and that the venue seemed large.
- Unable to have a more detailed conversation about issues
- 2.4 The Committee is asked to identify which of the points raised in paragraph 2.3
- 2.5 The Committee is asked to identify which of the above it wishes officers to take forward for future scrutiny of NHS health finances.

3. Recommendations

- 1. That the feedback to the Committee's scrutiny of the NHS provider finances be noted.
- 2. That the suggestions for improvement to the Committee's scrutiny of the NHS provider finances, as detailed in 2.3 above, be agreed. (To be identified by the Committee)

4. Financial Implications

4.1 There are no financial implications arising from this report.

Background Information

http://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings/tabid/70/ ctl/ViewMeetingPublic/mid/397/Meeting/685/Committee/12/Default.aspx